



Welcome to Crestwood

A Guide to Services Provided by
the City of Crestwood
and
Other Information of Interest

City of Crestwood • One Detjen Drive • Crestwood • Missouri • 63126

Important Web Addresses

Other

Crestwood-Sunset Hills Chamber of Commerce
www.ourchamber.com

MODOT Transportation www.modot.org

St. Louis County Library District www.slcl.lib.mo.us

St. Louis Zoo www.stlzoo.org



A Message from the Mayor

I would like to take this opportunity to welcome you to Crestwood. Crestwood is an outstanding community in which to live, raise a family and conduct business. We are proud of our community and are confident that you will be also.

This guide has been prepared to help you learn about our community and the various municipal services we offer. Please call the Government Center at (314) 729-4700 if you have any questions about our services or any community matters which are not answered in this booklet. The appropriate member of our staff will be happy to help you. I also invite you to visit our website at www.ci.crestwood.mo.us, where you will find a great deal more information.

Once again, welcome to Crestwood.

Best Regards,

A handwritten signature in black ink that reads "Roy Robinson". The signature is written in a cursive, flowing style.

Roy Robinson
Mayor

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Important Web Addresses

Government

| | |
|--|--|
| City of Crestwood | www.ci.crestwood.mo.us |
| St. Louis County | www.co.st-louis.mo.us |
| St. Louis County Board of Election Commissioners | www.co.st-louis.mo.us/elections |
| State of Missouri | www.state.mo.us |

Utilities

| | |
|---------------------------------------|--|
| AmerenUE | www.ameren.com |
| Laclede Gas | www.lacledegas.com |
| Missouri American Water | www.mawc.com |
| AT&T | www.att.com |
| Metropolitan St. Louis Sewer District | www.msd.st-louis.mo.us |
| Charter Communications | www.chartercom.com |

School Districts

| | |
|----------------|---|
| Lindbergh | www.lindbergh.k12.mo.us |
| Affton | http://info.csd.org/affton.htm |
| Webster Groves | www.webster.k12.mo.us |
| Special | www.ssd.k12.mo.us |

Important Phone Numbers

| | |
|--|-----------------|
| EMERGENCY (Fire, Police, Ambulance) | 911 |
| Crestwood Government Center | 729-4700 |
| Office of the Mayor | 729-4710 |
| Office of the City Administrator | 729-4722 |
| Municipal Court | 729-4774 |
| Fire Department (<i>non-emergency</i>) | 729-4744 |
| Police Department (<i>non-emergency</i>) | 729-4800 |
| Public Works Department | 729-4720 |
| Engineering Technician | 729-4724 |
| Code Enforcement Officer | 729-4837 |
| Crestwood Community Center | 729-4860 |
| Animal Control Office | 729-4868 |
| Park Operations | 729-4875 |
| Whitecliff Swimming Pool (<i>in season</i>) | 729-4870 |
| Aid for Victims of Crime | 652-3623 |
| American Red Cross, Bi-State Chapter | 658-2000 |
| Assessments—St. Louis County | 615-4225 |
| Better Business Bureau | 645-3300 |
| Cable TV—Charter Communications | 1-800-211-4450 |
| Poison Control | 1-800-366-8888 |
| St. Louis County Government Center | 615-5000 |
| St. Louis County Public Library | |
| - Main Branch | 994-3300 |
| - Oak Bend Branch—842 South Holmes | 63122 994-3300 |
| Salvation Army | 646-3000 |
| Solid Waste Contractor (Veolia Waste) | 1-800-651-0318 |
| Time and temperature | 321-2222 |
| Voter Information | |
| - St. Louis County Board of Election Commissioners | 615-1800 |
| - Crestwood Government Center Voter Registration | 729-4700 |

About the City of Crestwood

Crestwood is a mature suburban community in the desirable southwestern portion of St. Louis County, Missouri—the heart of the St. Louis metropolitan region. Located just east of the interchange of Interstates 270 (the major north-south beltway in St. Louis County) and 44 (one of three main east-west arteries), the city is easily reached from all directions. Several major state and county maintained arterial roadways bisect the city, providing additional traffic routes. One of these arteries, State Route 366, also known as Watson Road, is home to the city's commercial shopping district. The city's location near Interstate 44 provides easy access to downtown St. Louis and Lambert International Airport in under 30 minutes.

Neighborhoods

The city's residential areas offer a wide selection of single-family housing, the majority of which was built in the mid to late 1960s. Located in stable, safe neighborhoods, these homes have consistently shown an impressive ability to maintain and increase their value as they age. In 1997, the City successfully annexed an additional 1,600 residents residing in an unincorporated area to the southeast. The City is also seeing an increase in "infill" subdivisions of five to ten housing units with market prices exceeding \$300,000.

Services

Crestwood prides itself on its ability to provide high quality municipal services while maintaining the lowest overall property tax rate in St. Louis County, one of the lowest in the entire St. Louis metropolitan area. The City directly provides police, fire/EMS, public works, parks and recreation and general governmental services to its residential and business communities. The city's relative compactness, just under four square miles, means services can be delivered to its 11,863 residents in an extremely efficient manner.

Governmental Structure

Municipal Government

The City of Crestwood is a Charter City, governed by a Mayor elected at large and an eight member Board of Aldermen; two members elected from each of the four Wards within the city. The Aldermen and Mayor serve three-year terms; terms are staggered so that every third year only the Mayor is elected. Elections are held each year on the first Tuesday in April. The City Administrator is responsible for the direction of the City's day-to-day activities.

The Board of Aldermen meets twice monthly on the second and fourth Tuesdays at 7:00 p.m. The meetings are held in the Board of Aldermen Chambers at the Government Center. Crestwood residents are encouraged to attend.

County Government

The City of Crestwood is one of 91 municipal governments that make up the incorporated areas of St. Louis County. St. Louis County Government provides specialized services (maintenance of county roads, personal property and real estate tax assessment, police crime lab, election services, etc.) to the municipalities, and basic municipal services to unincorporated areas. The County Government Center is in the City of Clayton at 41 South Central, 63105. A County Executive elected at large and seven Council Members elected from districts, govern the County. Crestwood is within the 3rd and 5th County Council districts.

State and Federal Government

Crestwood is in the 1st and 15th Missouri Senate Districts. The City is in the 95th Missouri House District. The City is represented by the 3rd United States Congressional District and two Missouri Senators, elected at large.

Area Churches

Church of the Advent (Episcopal)
 9373 Garber Road
 Crestwood, MO 63126
 843-0123

Prince of Peace Lutheran Church
 8646 Sappington Rd.
 Crestwood, MO 63126
 843-8448



Church of the Open Door (United Church of Christ)
 9440 Big Bend Blvd.
 St. Louis, MO 63119
 961-0456

Providence Reformed Presbyterian Church
 9124 Sappington Rd.
 St. Louis, MO 63126
 843-7994

Southminster Presbyterian Church
 10126 E. Watson Rd.
 Crestwood, MO 63126
 843-1133

Crestwood Christian Church
 11750 Eddie & Park
 Crestwood, MO 63126
 843-9069

Resurrection Lutheran Church
 9907 Sappington Rd.
 Crestwood, MO 63128
 843-6633

Victory Fellowship (Charismatic)
 9820 E. Watson Rd.
 Crestwood, MO 63126
 842-8679

Divine Science Church of Crestwood
 9525 Eddie & Park Rd
 Crestwood, MO 63126
 843-5675

St. Elizabeth of Hungary (Catholic)
 1420 S. Sappington
 Crestwood, MO 63126
 968-0760

Webster Gardens Lutheran Church
 8749 Watson Rd.
 St. Louis, MO 63119
 961-5275

First Baptist Church of Crestwood
 9916 E. Watson Rd.
 Crestwood, MO 63126
 843-1130

St. Justin the Martyr (Catholic)
 11910 Eddie & Park
 St. Louis, MO 63127
 843-8482

Our Lady of Providence (Catholic)
 8866 Pardee Rd.
 St. Louis, MO 63123
 843-3570

St. Lucas United Church of Christ
 11735 Denny Rd.
 St. Louis, MO 63126
 843-2100

Area Parochial Schools

Our Lady of Providence
8874 Pardee Road, 63123
842-2073

St. Justin the Martyr
11914 Eddie & Park Road, 63126
843-6447

Christ Community Lutheran School
8749 Watson Road, 63119
961-6595

Cor Jesu Academy
10230 Gravois Road, 63123
852-1546

Vianney High School
1311 Lindbergh Boulevard, 63122
965-4853

Ursuline Academy
341 South Sappington Road, 63122
966-4556

Lutheran High School South
9515 Tesson Ferry, 63123
631-1400

Special

Southview School
11660 Eddie & Park Road, 63126
989-8900

City Officials

Elected Officials

Mayor

| | | |
|--------------|-------------------|----------|
| Roy Robinson | 9165 Cordoba Lane | 842-1330 |
|--------------|-------------------|----------|

Aldermen

Ward 1

| | | |
|----------------|---------------------|----------|
| Mimi Duncan | 9444 Arban Drive | 849-0898 |
| Darryl Wallach | 1004 Briarton Drive | 968-1216 |

Ward 2

| | | |
|--------------|--------------------|----------|
| Chris Pickel | 1360 Raycrest Lane | 966-4066 |
| Jeff Schlink | 1228 Capri Drive | 984-9117 |

Ward 3

| | | |
|--------------|-------------------------|----------|
| Paul Duchild | 9158 General Grant Lane | 842-0939 |
| Jerry Miguel | 7942 Camelot Lane | 849-0069 |

Ward 4

| | | |
|-----------------|-----------------------|----------|
| Deborah Beezley | 11730 Parkshire Drive | 842-6205 |
| John Foote | 8865 Glen Rose | 843-5426 |

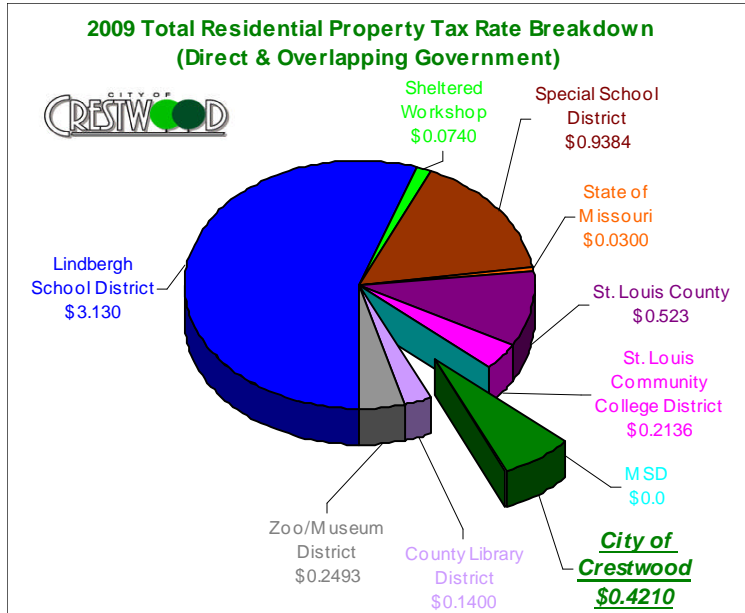
Appointed Officials

| | |
|-------------------------------|--------------------|
| City Administrator | James Eckrich |
| City Clerk | Tina Flowers |
| Chief of Fire Services | Karl Kestler |
| Chief of Police | Michael Paillou |
| Public Works Director | Dzenana Mruckovski |
| Parks and Recreation Director | Amy Meyer |

Taxes

Personal Property and Real Estate Tax Rate

In the State of Missouri, personal and residential property is assessed at 19% of "market value". The total tax levy for all jurisdictions (Tax Year 2009) per \$100 of assessed valuation for Crestwood residents is \$5.7193 (among the lowest overall tax rates in St. Louis County). The breakdown of this rate is shown by the chart below:



MSD district taxes have been reduced to zero. This is due to the implementation of the new impervious stormwater rate which went into effect 3/1/08.

The following example is for a house valued at \$175,000:

| Market Value | Assessed Value | Total Property Tax | Annual Crestwood Property Tax |
|--------------|----------------|--------------------|-------------------------------|
| \$175,000 | \$33,250 | \$1,901.67 | \$139.98 |

Sales Tax

For many Missouri municipalities sales tax is the single largest source of revenue. In Crestwood, about 40% of the revenue for the City's General Fund (which pays for police, fire fighters & other operating costs) is generated by the City's .25% Local Option Sales Tax Levy & from the 1% St. Louis County Sales Tax.

Area Public Schools

The majority of Crestwood is served by the Lindbergh School District. Small portions of the city are served by the Affton and Webster Groves School Districts. The Lindbergh School District is classified AAA by the Missouri Department of Elementary and Secondary Education. Due to a large commercial tax base, the District maintains it is among the lowest overall property tax rate in St. Louis County. Additionally, the Lindbergh District is accredited by the North Central Association of Colleges and Secondary Schools and is a member of the College Board Association.

Lindbergh High School & Administrative Offices

4900 S. Lindbergh Blvd., 63126.....729-2410

Sperreng Middle School

12111 Tesson Ferry Rd., 63128
729-2420

Crestwood Elementary School

1020 S. Sappington Rd., 63126
729-2430

Long Elementary School

9021 Sappington Rd., 63126
729-2450

Truman Elementary School

12225 Eddie & Park Rd., 63126
729-2470

Affton School District Administrative Offices

8701 MacKenzie, 63123.....638-8770

Webster Groves School District Administrative Offices

400 E. Lockwood Ave., 63119.....961-1233

Area Service Organizations

Crestwood has many organizations which are designed to help and serve people around the community. Below are a few such groups:

**Joseph L. Frank Memorial American Legion
Post #777**

Meets at VFW Post #777 on Lemay Ferry Road
*Please call 849-6212 for more information.

Crestwood Seniors' Clubs

Crestwood Community Center
9245 Whitecliff Park Lane, 63126
729-4860

Crestwood-Sunset Hills Area Chamber of Commerce

9058A Watson Road, 63126
843-8545

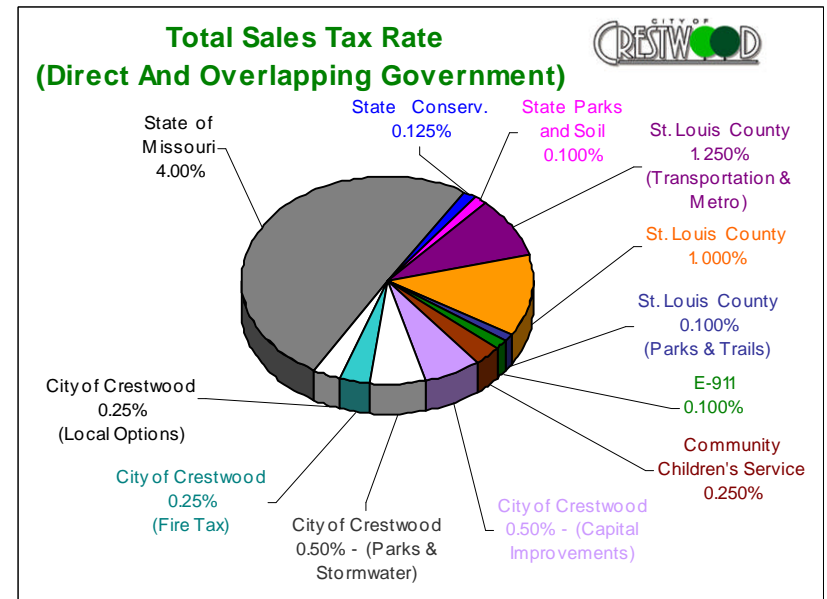
Sappington House Foundation

Thomas Sappington House
1015 South Sappington Road, 63126
729-4860

Crestwood Elks Lodge #2503

10261 Bauer Road
St. Louis, MO 63128
842-3660

The City's Capital Improvements Fund (street reconstruction and other capital needs) revenue is mostly generated by a .5% Capital Improvement Sales Tax Levy. Crestwood also levies a .5% Park & Storm Water Sales Tax Levy for park and storm water capital improvements and operation costs. In August 2003, Crestwood voters approved an additional .25% Fire Sales Tax to partially fund the operation of the City's Municipal Fire Department. It is estimated that over 98% of the revenue generated by these sales taxes comes from non-residents. With the exception of Big Bend Crossing, Crestwood Point and Glenwood-Watson (which have an additional sales tax of either .25% or 1% levied by a Transportation Development District), the sales tax rate on all retail sales in Crestwood is 8.425%. The breakdown of this rate is shown by the chart below.



Other Taxes

Utility Gross Receipts Tax—Most municipalities levy a gross receipts tax on the suppliers of electric, water, natural gas and local telephone services. These utilities pass this tax on to their users. This tax will appear on your individual utility statements as "Municipal Tax" or "Crestwood Tax."

Municipal Services

Police Department (314-729-4800)



The Chief of Police directs the department, which consists of 28 officers and seven civilians. All officers are state certified and have undergone intensive training programs. Crestwood provides a patrol strength ranging from not less than three patrol officers during periods of historically low service demand, to as many as seven patrol officers, depending on the time of day and the day of the week. Response time for emergency calls is consistently calculated at two minutes and non-emergency calls at under 3.5 minutes.

The department operates one of the most modern communications systems in St. Louis County. Every marked patrol car is equipped with a mobile computer terminal allowing officers to enter all their paper work items, run vehicle checks and communicate with other police agencies while in the field. This eliminates out of service time and provides for an enhanced patrol presence.

C.E.R.T. (Community Emergency Response Team): The department, along with the Department of Fire Services, sponsors the CERT program for residents. The CERT program consists of 20 hours of training in first aid, search and rescue, fire suppression, disaster psychology, terrorism, preparedness and a disaster exercise. There is a monthly training meeting to cover advanced topics and two training refreshers each year with other CERT groups.

Bicycle Patrol Officer: The bicycle mounted patrol officer patrols areas which are difficult to service such as shopping areas and residential neighborhoods with limited access during street construction.

states that the home business shall not occupy more than 15% of the total floor area of the residence and cannot be conducted in a garage or other accessory structure. No commodities may be stored at the residence; no equipment may be used that would create a nuisance due to odor, vibration, noise, electrical interference or fluctuation. No generation of parking beyond that required for the normal occupation of the residence will be permitted. Contact the Public Works Department for details and application forms.

Housing Exteriors—An Anti-Blight Ordinance establishes minimum exterior standards governing the conditions and maintenance of dwelling and non-dwelling structures within the City.

Obstructing View at Intersections—It is unlawful to obstruct the view of motorists at intersections with shrubbery or other vegetation, sign boards, structure of any description, uncontrolled weeds, etc. Any plantings on corner lots must permit an unobstructed view along intersection streets for motorists and pedestrians approaching the intersection.

Residential parking—No automobiles, trucks, trailers or other motor vehicles shall be parked or stopped in the front yard of any residential or other building or in the side yard next to the street in the case of corner lots, except on a parking area or drive having a durable surface. Nor shall they be parked or stopped along any street with any portion of the vehicle on the area between curb and sidewalk or on sidewalks.

Solid Waste Containers—Under City ordinance, paper bags, cardboard boxes and metal drums (lidless) are not acceptable solid waste containers. Trash containers used by the resident are to be not less than 20 gallon, nor more than 35 gallon capacity. They must be leak-proof, waterproof, and fitted with flytight lids. Residents may also contract with the trash collector of 90 gallon containers. Approved containers include galvanized metal, rubber, or fiberglass and plastic bags (2.0 mm thickness) may also be used. Trash containers may be placed at the curb after 4:30 p.m. the evening before the scheduled pickup and must be removed from the curb by 8:00 p.m. the evening of the scheduled pickup.

For Your Information

The following are a few of the City of Crestwood ordinances instituted for the safety, welfare and protection of the life and property in your city.

Accumulation of Materials—No person is allowed to accumulate or permit the accumulation on any premise or on any open lot any lumber, boxes, barrels, bricks, stones or similar material that may be permitted to remain thereon and become rat harborages. Items such as firewood should be placed on open racks that are elevated not less than 12 inches above the ground, evenly piled or stacked.

Alarm systems—All emergency alarm installations are regulated by the City. Alarm installation companies must be licensed by the City and all residents shall obtain an alarm user permit before the installation. This allows the Police Department to conduct background checks of the company and its employees. There is no fee for the alarm user permit but the registration of the location of all alarm installations aids emergency services. Applications and information can be obtained at the General Offices at the Government Center.

Animals—All cats and dogs over four months of age must have rabies inoculation and City of Crestwood license tags. Pets should wear these tags at all times. All pets should be confined or restricted to their owners' property and not be allowed to run at large. When off the owner's property, dogs should be on a leash and/or under the owner's control. A dog or cat defecating on property other than that of the owner or other person responsible for the animal will be creating a public nuisance unless such waste is immediately removed and deposited in a waste container or buried on ground where the person responsible for the animal has permission or the right to bury it.

Home Occupations—Certain home occupations are permitted in Crestwood. A resident wishing to operate a business from his or her residence must first apply for a home occupation permit and a business license from the City of Crestwood. Crestwood code

D.A.R.E. (Drug Abuse Resistance Education): This nationally acclaimed drug prevention program lasts 16 weeks. Our certified D.A.R.E. instructors have been providing this program since 1991 and partner with three schools to teach approximately 200 fifth-graders each year. D.A.R.E. is designed to provide children with the skills necessary to resist the temptation of using drugs.

The Alternative: This program is designed to provide a safe and fun environment for youth ages 11 through 16. It involves a pool party at the Crestwood Aquatic Center, complete with a DJ and refreshments, for an admission cost of just \$6, and happens on five selected Friday nights each summer. Begun in 1996, the Alternative is so popular that there is now a limit of 500 youths per event.

Neighborhood Watch: Crestwood Neighborhood Watch is a special project of the Crestwood Police Department, whose purpose is to bring together neighbors and report suspicious activity in their neighborhood. Blocks have gatherings once a year on National Night Out to get to know each other better. Neighborhood Watch consists of one or two Ward Chairpersons who are invited to attend monthly Police Board meetings. Each street/block is encouraged to have a Block Captain to keep residents informed and to organize events, such as a National Night Out block party. Crestwood currently has over 100 Block Captains. For more information, please contact Community Resource Officer Mike Provaznik at 729-4800.

Reverse 911: In 1997, the department added a community messaging system called Reverse 911. This system allows your police department to contact a large number of residences via telephone to deliver a pre-recorded message. This system is used to deliver information on community programs, meeting times, and crime alert bulletins.

Municipal Services (continued)

Department of Fire Services (314-729-4742)



Emergency medical service, provided by the professional staff of the City of Crestwood Department of Fire Services, is available 24 hours a day. All paramedics have completed 900 hours of training and are state licensed. (Please note that the area annexed into Crestwood in 1997 is served by the Affton Fire Protection District.)

Round-the-clock professional fire fighting services are also provided by the department. The department stresses fire prevention as well as fire suppression. Crestwood's per capita fire loss is annually significantly lower than the national average. All 23 firefighters are certified by the state through the St. Louis County Fire Academy. The City has Mutual-Aid Agreements with area fire departments/districts for backup help. The Department of Fire Services is a founding member of the South County Fire Alarm Association. This Association provides fire/EMS dispatching services and automatic apparatus call up in the South St. Louis County area.

The department uses two advanced life support pumpers to provide fire suppression and emergency medical services.

The Crestwood Department of Fire Services is also responsible for inspecting local business and industry. These inspections are designed to educate the owners and prevent fires from occurring. The department promotes Fire Prevention Week, which educates the public about fire hazards and demonstrates the department's capabilities.

Services Provided by Utilities or Agencies

Gas—Service provided by Laclede Gas Co., 720 Olive Blvd. Call 621-6960 to turn on service (usually takes one day). For gas leaks or other trouble, call 342-0800.

Electric—Service provided by AmerenUE, 316 North 12th St. For customer service, lights out, emergency or moving, call 342-1000. For billing inquiries, meter reading and deposits, call 342-1111.

Water—Missouri American Water Co., 535 North Ballas Rd, services the Crestwood area. New residents should call 1-866-430-0820 for next day service (no deposit required). Call the same number for water service problems.

Telephone—AT&T is one of several companies to provide local service. To establish service, call 1-800-499-7928. There are several companies that provide long-distance services to the community. Call the appropriate company for more information.

Sewer—St. Louis Metropolitan Sewer District (a publicly chartered taxing jurisdiction), 2000 Hampton Ave., owns and maintains all sewers within the City of Crestwood. All complaints or requests regarding sewers should be directed to this governmental agency at 768-6200.

Cable Television—Charter Cable provides cable television service to Crestwood residents. Call 800-211-4450.

Schools—Details and a list of local schools can be found in the "Schools" section of this booklet.

Libraries—Library services are provided by the St. Louis County Library District. Funded by a county-wide property tax, this district is considered one of the finest public library systems in the nation. For a library card, contact the Oak Bend Branch, 842 South Holmes, just north of Big Bend Road. This branch serves residents of Crestwood, Sunset Hills, Glendale, Oakland and Shrewsbury.

Municipal Services (continued)

Senior Citizen Services

County Older Residents Program (CORP)— A division of the St. Louis County Department of Human Resources, CORP provides practical information and assistance for residents over 60 years of age. CORP's Good Neighbor Services cover such things as home visits, shopping services, telephone reassurance, transportation services, handyman help/home repairs, home chores, referral services for social security and taxes, bus schedules, legal issues, crime prevention, "Jobs for Seniors," Senior Savers cards, etc. Contact the CORP Crestwood branch at the Government Center from 8:30 a.m. to 12:30 p.m., Monday through Friday, 821-5048.

Clubs and Programs— Crestwood has an active seniors community. The Crestwood Women's Club meets the second Monday of each month from noon to 3:00 p.m. The Bridge Club meets every Monday from 11:30 a.m.-3:00 p.m. (all skill levels are welcome). The Crestwood Senior Dance Club meets all year from 12:30-3:00 p.m. on Tuesdays for ballroom dancing, circle/tag dances, round dancing, line dancing, waltzes and Latin dances. For more information, call the Community Center at 729-4860.

Trash Sticker Program— Residents 60 years of age or over who qualify under certain income guidelines may enroll in a reduced rate program for weekly trash pickup from Veolia Waste, the City's solid waste contractor. Rather than paying the standard bill for weekly pickup, qualified residents who are enrolled in this program "pay as they throw" by purchasing stickers (\$2.21 each) to place on their standard trash bags. For example, a resident who has one large bag of trash per week would pay \$2.21 per bag, or approximately \$9.50 per month, instead of the standard resident rate of \$19.55 per month. Please contact Crestwood's Government Center, 729-4700, for details and to apply for participation.

For Household Furnishings Pick-Up, please see page 17.

Education and training of the firefighters is the most important area of the department and a rigorous training schedule is maintained.

In 1978, the City received the Class 4 rating, which reduced insurance rates on homes and businesses. Fire hydrants are annually inspected to insure each hydrant's operational efficiency.

The department has developed an award winning citizens' awareness program to educate home owners regarding the importance of installing house numbers that are visible and can be read from a moving emergency vehicle. City Code requires house number to conform to certain guidelines. For additional information, please contact Crestwood's Department of Fire Services at 729-4742.

Blood Pressure Checks: The Fire Department offers free blood pressure checks at the Engine House on Tuesday and Thursdays from 2:00 pm until 4:00 pm.

Smoke Detector Program: The goal of the Fire Department is to have at least one working smoke detector in every home. To reach that objective, we install smoke detectors for the elderly and others who qualify at no cost. In addition, we will change the batteries for those individuals enrolled in our program in conjunction with the end of daylight savings time—"Change your clock, change your battery!"

Municipal Services (continued)

Carbon Monoxide Detector Program: In the event of an activation of a carbon monoxide detector, the Fire Department is equipped to conduct a survey to determine the levels of carbon dioxide in the structure. We will leave a loaner detector up to 48 hours to give residents time to clear the sensor or replace the unit.

Community Emergency Response Team (CERT): The Fire Department, along with the Police Department, offers CERT training for area residents and businesses. CERT members are trained to assist others when a disastrous event overwhelms emergency services. The course requires 24 hours of training covering light search and rescue, emergency medical operations, terrorism, fire suppression, disaster psychology, and preparedness. Call Assistant Chief Mark Menning at 729-4741 for further information or to sign up for a class.

CPR Certification: The Fire Department offers certification in CPR. Call 729-4742 for more information or to schedule a class.

All Hazard Preparedness: The Fire Department conducts presentations to address the importance of being prepared for any type of incident that could occur. Citizens are advised to have the supplies on hand to be self sufficient for up to 96 hours in the event of a regional incident. The presentations can be adapted to fit the needs of residents, members of the business community, social and church groups.

Pet Licenses—All dogs and cats in the City of Crestwood must have a yearly City pet tag affixed to their collars. To obtain a dog or cat tag, please bring proof of current rabies inoculation to the Community Center. The yearly charge is \$2.00. Registration must be paid prior to March 1 each year or a late fee will be assessed (with the exception of licenses for new residents' pets).

Animal Control Officer—The City has an ordinance in effect which prohibits dogs and cats from running at large (leash law) and defecating on property ("pooper scooper" law) other than that of the owner or person responsible for the animal. If you have questions or problems with animals, please call the Animal Control Officer at 729-4868.

More City of Crestwood Services

Crestwood's Government Center is located at One Detjen Drive. The phone number is 729-4700. Business hours are 8:00 a.m.—4:30 p.m., Monday-Friday. It is closed for the following holidays: New Year's Eve (closes at noon), New Year's Day, Martin Luther King Day, Presidents' Day, Good Friday (closes at noon), Memorial Day, Independence Day, Labor Day, Veteran's Day, Thanksgiving Day and the day after, Christmas Eve (closes at noon) and Christmas Day.

Newsletter—The City publishes the *Crestwood Connections* newsletter bi-monthly to communicate with Crestwood residents. It is delivered via U.S. Mail. If you are not receiving the newsletter, please contact the Government Center.

United States Post Office—A full service post office is located in Crestwood Court Shopping Center.

Driver's License Information— For information and examination for a Missouri Operator's License, contact a License Office. Two of the closest are: 27 Ronnie's Plaza (843-5223) and 3256 Laclede Station Road (877-0407).

Picnic Site Reservations — Crestwood offers four picnic pavilions for use and rental. Other sites are also available. Please contact 729-4860 for more information.

Other Crestwood Parks — Except for Whitecliff Park, all City parks open at 7:00 a.m. and close at dusk September through April. Parks close at 9:00 p.m. May through August. Whitecliff Park closes at 11:00 year 'round.

Crestwood Park is located off Meadowfern Drive. In its 21 acres are a baseball diamond, two soccer/practice fields, two tennis courts, a walking trail, restroom facilities, a playground, and two pavilions.

Ferndale Park is a one-acre "pocket" park located at Ferndale and Liggett Drives. It contains a playground and drinking fountain.

Rayburn Park, on Rayburn Avenue west of Sappington Road, is a three-plus acre park with a nature path and playground.

Sanders Park is a four-acre linear park along Gravois Creek behind homes along Sanders Drive. It contains two tennis courts, a multi-purpose court, a playground, and an asphalt walkway through the park.

Spellman Park is a three-acre park located off Spellman Drive. It contains a tennis court, a softball field, a playground and an asphalt walkway through the park.

The Sappington House Historic Site at 1015 Sappington Road is the former home of Thomas Sappington and located on Grants Trail. The structure, purchased by the City in 1961, is an excellent example of Federal Architecture and is believed to be the oldest brick house in St. Louis County. On the grounds near the house are the Library of Americana and the Sappington Barn Restaurant and Gift Shop. Sappington House Foundation provides volunteers to guide guests through the historic museum, and staff the library and gift shop, Wednesday through Friday, 11:00 a.m. to 2:00 p.m. and Saturday by appointment. House tours are \$3.00 for adults and \$1.00 for children ages 6-11.

Non-binding Home Inspections: The Fire Department can conduct a non-binding residential fire prevention inspection. The inspectors will point out hazards around the house that could potentially cause a fire.

Talks and Tours: The Fire Department is available for tours of the Engine House, or for visits to block parties or group gatherings to hand out fire prevention materials, and give tours of the equipment. To arrange for an engine tour or for us to stop-by an event, call 729-4742.



Municipal Services (continued)

Department of Public Works (314-729-4720)



The Department of Public Works functions include: maintenance of roads, bridges, and sidewalks; snow removal; planning and construction of Capital Improvement Projects; utility coordination; vehicle maintenance; maintenance of buildings and facilities; administration of the solid waste contract; enforcement of City codes such as building, zoning, grading, and signs; and administration of the City's planning and zoning commission.

Snow Removal — This program was revised 5/12/09. During the winters which begin in even-numbered years, parking shall be limited to the side of the street immediately adjacent to the even-numbered addresses and during winters which begin in odd-numbered years, parking shall be limited to the side of the street immediately adjacent to the odd-numbered addresses.

Note: For those streets, on which parking is already restricted on one side, this will not apply and parking during snow, ice or freezing rain shall be limited to the side of the street that is not restricted.

Permits — The Public Works Department issues many permits, including Zoning Review, Grading, Right-of-Way Excavation, Business Occupancy, Sign, Dumpster, and Demolition Permits. Construction in a commercial district requires a Site Plan Review Permit while certain businesses and industries require a Conditional Use Permit. Public Works personnel are available for questions and application processing Monday through Friday, 8:00 a.m. to 4:30 p.m. Call 729-4720 for information.

Street Lights — Citizens may request that the City erect a street light in dark areas where no street lights are present. The proposal must have 67% approval of the neighboring residents, as well as the approval of the Public Works Board and Board of Aldermen. For information, call 729-4720.

Code Enforcement — This activity covers the proactive enforcement of the City's exterior residential and commercial property maintenance and nuisance codes. Please call 729-4837 to report a suspected violation.

Recreation Memberships and Other Information



All-Facilities Pass — Allows a resident (\$115*) or a resident family of four (\$280*) unlimited free use of the swimming pool, community center lockers, "open gym" time, and the fitness room; allows residents to reserve tennis and racquetball courts up to one week in advance.

Aquatic Center Pass — Allows a resident (\$70*) or a resident family of four (\$190*) free use of the aquatic center.

Recreation Pass — Allows a resident (\$65*) or a resident family of four (\$125*) all of the above items except free use of the swimming pool.

Crestwood ID Card — This card is used as identification for Crestwood residents at the aquatic center and allows them to pay the daily resident rate. This card is \$5.00 and must be renewed annually.

*Fees are subject to change. Non-resident fees are generally 50%-100% higher. "Family" fees are for a family of up to four that live in a single household. Senior discounts are available for persons age 62 and over (proof of age is required).

Room Rental — Crestwood's Community Center offers three meeting rooms (based upon availability) capable of seating up to 80 persons, and a multi-purpose room which can accommodate up to 235 persons. These are ideal for meetings, seminars or conferences. Audio-visual equipment is available upon request. The Center is equipped to handle birthday parties, bridal showers, wedding receptions, dances or other events. For reservations and information, please contact 729-4860.

Sports/Activities — The City provides several adult athletic leagues and offers youth and adult instructional classes for individual sports. Activities include softball, volleyball, exercise, dance, theatre, and arts & crafts. Events, programs and clubs are offered throughout the year with something for the entire family. Program brochures are published twice a year and delivered to all homes in the City.

Municipal Services (continued)



Department of Parks & Recreation

Department of Parks and Recreation (314-729-4860)

The City of Crestwood owns and maintains seven local, public parks. Whitecliff Park, at 9245 Whitecliff Park Lane (near Grant's Farm), is the City's largest park with 85 acres. Whitecliff Park opens at 7:00 a.m. and closes at 11:00 p.m. Its numerous facilities include a lighted softball field, a sand volleyball court, an aquatic center, lighted tennis courts, a scenic quarry, picnic sites, nature trails and a playground. Crestwood's state of the art Aquatic Center consists of a competition pool, a lazy river, a water slide, and a family pool. Swimming lessons, swim and dive teams, and special events are offered in June, July and August. Pool hours are 12:00 to 8:00 p.m. seven days a week except when Lindbergh School District is in session. On Memorial Day, Independence Day & Labor Day the hours are 12:00 to 6:00 p.m. The pool is primarily open to Crestwood residents and their guests. Residents need to purchase an ID card from the Community Center. There is a limit of four guests per visit per ID card. A limited number of non-residence passes are sold each season.

The Community Center contains a multipurpose room for exercise, gymnastics, basketball and volleyball; meeting rooms; lounge area; fitness room; dance gym; and two racquetball courts. The Community Center is open Monday & Wednesday, 6:00 a.m.-9:00 p.m.; Tuesday & Thursday, 9:00 a.m.-9:00 p.m.; Friday, 6:00 a.m.-6:00 p.m.; Saturday, 8 a.m.-1 p.m. The Center is closed on Sundays and City holidays. Please call 729-4860 for more information about programs, facilities & seasonal hours.

Sanitary Sewer Lateral Program — The Public Works Department administers the City's Sanitary Sewer Lateral Repair Program. Implemented under Missouri State Statute and a policy adopted by Crestwood's Board of Aldermen, this program uses the revenue from a \$28 assessment collected annually from all single family properties to repair defective sanitary sewer lateral lines. For more information, please contact the Public Works Department at 729-4720.

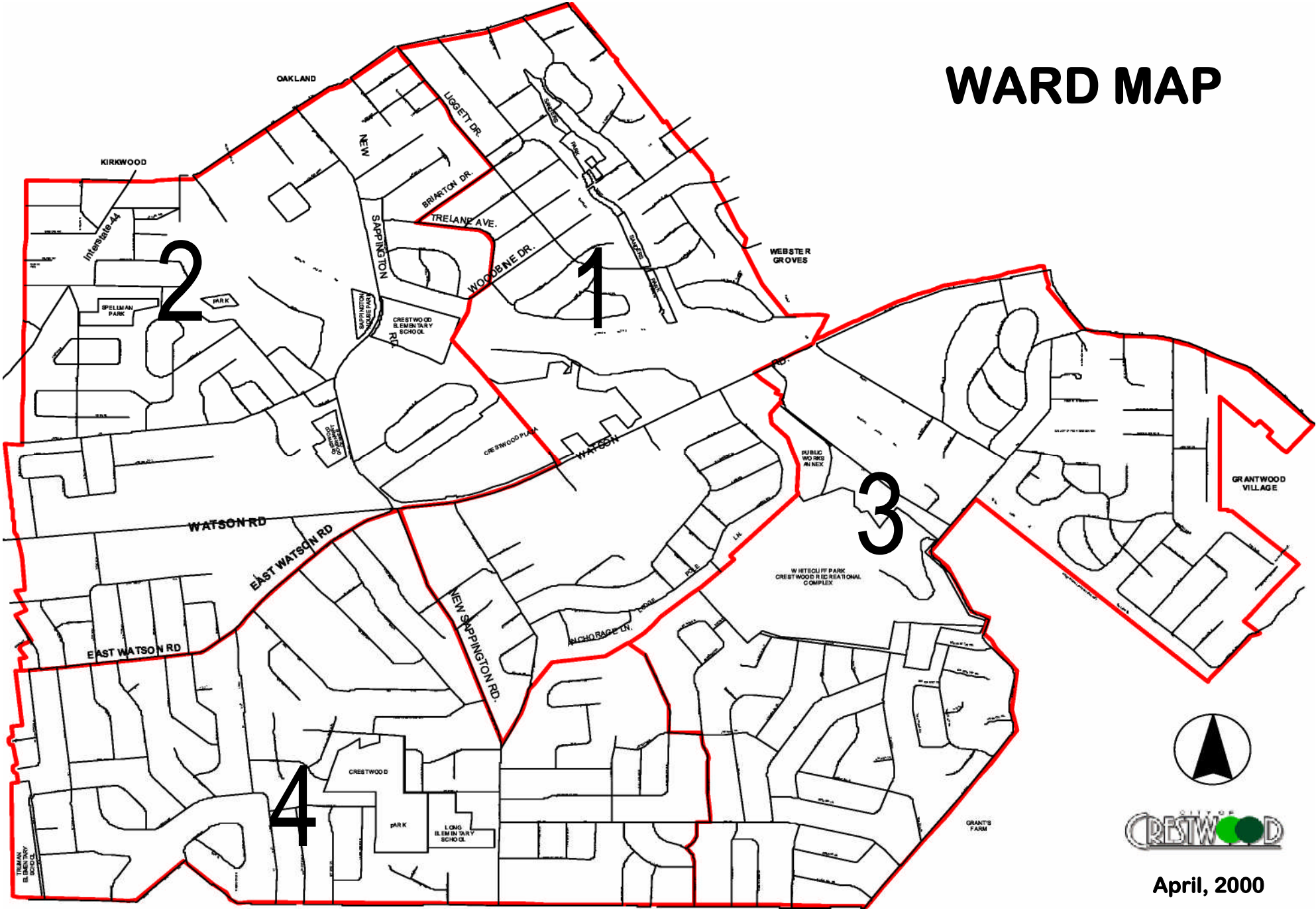
Solid Waste Collection — The City has a contract with Veolia Waste as its sole trash and curbside recycling collector. All residents must contact Veolia at 800-651-0318 to establish solid waste service. Solid waste is collected weekly as designated below and Veolia bills each home owner for the service. All changes to this schedule will be posted in the City newsletter. Solid waste containers may be placed at the curb after 4:30 p.m. the evening before scheduled pickup, and empty containers should be brought in no later than 8:00 p.m. the day of scheduled pickup. Please contact the Public Works Department 729-4720 with questions.

- Ward 1— Monday collection (trash, recycle, yard waste)
- Ward 2— Tuesday collection (trash, recycle, yard waste)
- Ward 3— Thursday collection (trash, recycle, yard waste)
- Ward 4— Friday collection (trash, recycle, yard waste)

Please refer to the map to determine your ward.

Household Furnishings Pickup — Veolia Environmental Services has agreed to provide two free household furnishing pick-ups per year, per residence. Household furnishing items include mattresses, sofas, chairs, and other large items that can easily and safely handled by two men. There is a five (5) item limit per free household furnishings collection and no item can weigh over 60 pounds. Household appliances such as refrigerators, freezers, washers and dryers, water heaters, trash compactors, dishwashers, microwave ovens, ranges, stoves, woodstoves, and air conditioners are not included in two free household furnishing pick-ups; and cost of \$21.06 will apply. To schedule either the free household furnishing pick-up or a household appliance pick-up, please call Veolia customer service at 1-800-651-0318. This is effective as of April 1, 2009.

WARD MAP



April, 2000